



VCO Voice

Integrate advanced voice technology into your everyday workflow.



Acris Technology | Your virtual corporate office in the cloud.

Take control of your office with VCO Voice, a powerful phone system that provides advanced call center and reporting capabilities, plus business-grade PBX and unified communications features you've come to expect. It's easy to implement and fully scalable for a growing cloud-based office. VCO Voice is delivered seamlessly through our virtual desktop solution, giving you control over your calling activity through desk phones, your computer and other mobile devices.

Key Benefits

Saves Money

No PBX equipment to buy, upgrade and maintain - Pay as you go with a low monthly user fee

Easy to Use

Features are intuitive with no learning curve involved

Scalable

One phone call is all it takes to add users quickly and easily

Productive

Voice technology that can be integrated with your current workflows, increasing speed and efficiency for your team

Future Proof

VCO Voice technology will continue to evolve and add new features that will improve productivity

Reliable

VCO Voice runs on TeleVantage voice technology, using high performance Intel voice processing hardware



Why VCO Voice and TeleVantage™

TeleVantage is a powerful enterprise-grade IP telephony system designed with built-in, best-in-class call center capabilities. VCO Voice leverages TeleVantage's advanced voice technology by integrating it with CRMs or other workflow management software. This combination of technologies provides you with a customized system, perfect for a high-volume transaction-based business. And, by using VCO Voice, you also get our customer service and expert technical team that can assist you with any service issues or customization options.

Key Features

Call Monitoring

Listen in or join calls to ensure quality control and facilitate training

Call Queue Technology

Create multiple call queues to manage marketing campaigns. Establish rules-based call routing for optimum campaign management

Point and Click Administration

Onscreen access to all system administration functions, distribute administrative permissions and monitor the system anytime, anywhere

Auto Attendant

Comprehensive, multilevel auto attendants greet and identify callers with transfer, navigation and business rules-routing options

Instant Messaging

Onscreen messaging goes directly to the desired recipient within an easy user interface and a guaranteed secure transmission of text

Visual Voicemail

Visual Voicemail display with caller name allows you to know who has called without listening. Plus, screen live voicemail and answer call in process

Visit our website at www.AcrisTechnology.com or call 800-605-2560 to request a demo.

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